



Visit us at Booth 1800

infocomm



# UC Solutions for Every Space

Instructor: Eric Roache

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# Changing Modern Workplace

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## Mobile and social

45% use social tools at work

4x as many devices per user

## Diverse and global

5 generations together in the workforce

72% of workers will be working remotely by 2020

## Team-based and collaborative

2x as many teams

80% of employee time is spent collaborating

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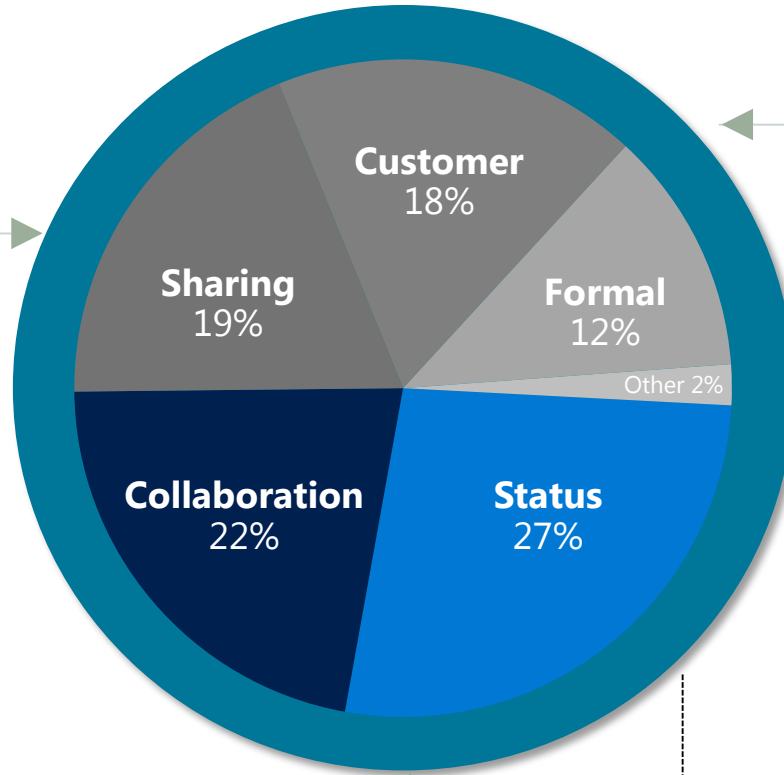


# Meeting Attendees Need Better Tools

In a commissioned report, Microsoft learned more about the challenges employees face today

## STRESSES OF TODAY'S MEETINGS

- Longer than planned
- Attendees multi-tasking
- Attendees unprepared
- Late attendees
- Not on time
- Hard to schedule everyone
- Too many meetings



## ACROSS ALL MEETING TYPES:

**60%** are unsatisfied with their current meetings

**57%** find meetings unproductive

## MULTIPLE TOOLS NEEDED



**~50%**

**MORE MODERN MEETINGS NEEDED**



of meetings are status or collaborative



# Crestron Flex - Overview

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# Crestron Flex: Simple. Secure. Scalable. Consistent.

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## Native support for most popular third-party UC applications



 Microsoft Teams



 Skype for Business



 zoom

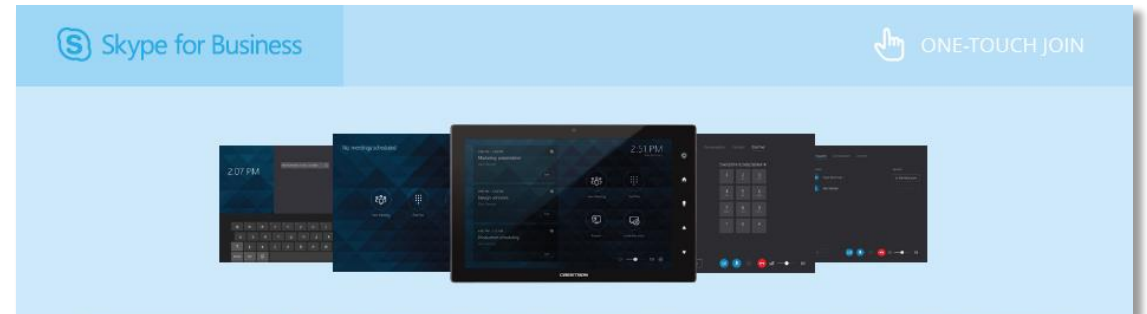
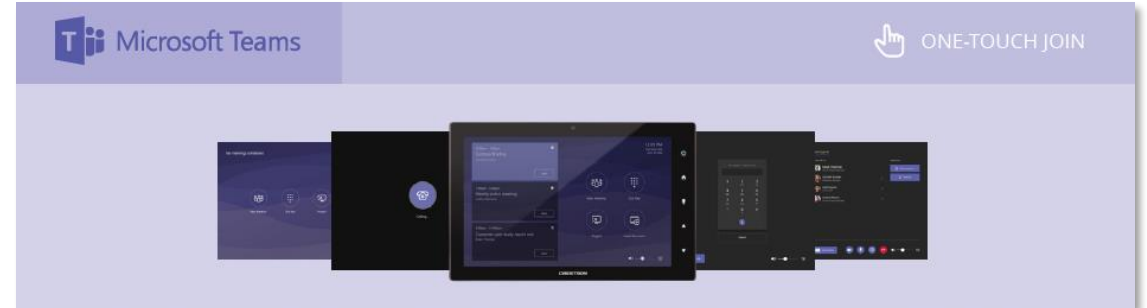


Open UC

# Skype® for Business and Microsoft Teams™ Software

## What do companies today need ?

- A solution built around the total Microsoft® platform
  - A total solution across the company
  - From rooms to desktop down to mobile
  - Purpose built solutions for meeting rooms
    - Clean looking systems
    - Easy to deploy and manage enterprise wide



# Skype® for Business

- Skype® for Business enables messaging, conferencing, online meetings, and collaboration as part of Office 365® software.
- With Crestron you can natively run Skype® for Business in meeting rooms of every shape and size: conference spaces, boardrooms, multipurpose spaces, and auditoriums.





# Microsoft Teams™

- Hub for teamwork in Office 365® software.
- Integrates all the people, content, and tools work teams need to be more engaged and effective.
- Whether your organisation is using an on-premises implementation of Microsoft Teams, running a hybrid deployment of Skype® for Business and Microsoft Teams™, or fully committed to IC and Microsoft Teams™ within Office 365®, Crestron's open solutions are ready to support you.



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## Zoom Rooms™ Software

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- Crestron UC and collaboration devices run Zoom Rooms™ software natively
- You get best-in-class AV presentation, room scheduling, video conferencing, chat, webinars and room control capabilities in your boardroom, conference, huddle, and training rooms, as well as executive offices and classrooms.

zoom



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# Open UC

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- De-couples applications from hardware – switch instantly
- No penalty of expensive hardware changes or additional charges
- Run applications that best support your business needs, today and tomorrow





# Why Wireless Presentation

- Many of the latest laptops and smart device no longer have wired ports
- The proliferation of open meeting spaces and huddle spaces also drives the need for wireless presentation
- AirMedia® 2.0 wireless presentation meets that need, and frees people to sit or stand anywhere in the space and present
- Allows connection of a laptop or smart device, regardless of operating system
- No need for dongles, wires or other clutter



# AirMedia® 2.0 Wireless Presentation Features

- Lowest latency and bandwidth
- Smooth video display
- Mirroring with iOS®, Mac®, Android™, and Windows®, operating systems without Bonjour® software.
- Cloud provisioning and management
- All the advantages of a network based appliance
  - 802.1x network access control
  - Active Directory® Credential Management user authentication
  - AES-128 content encryption
  - SSH, SSL, TLS and HTTPS



# Crestron Flex: Simple. Secure. Scalable. Consistent.



**Crestron Flex  
P100 Series**

Desk phone



**Crestron Flex  
M100 Series**

Tabletop conferencing system



**Crestron Flex  
B100 Series**

Wall-mount smart soundbar



**Crestron Flex  
C100 Series**

Flexible, integrated UC kit



# Crestron Flex: Simple. Secure. Scalable. Consistent.

## Several different forms, one consistent user experience

- Less strain on support resources



**8:00 AM**  
The day begins



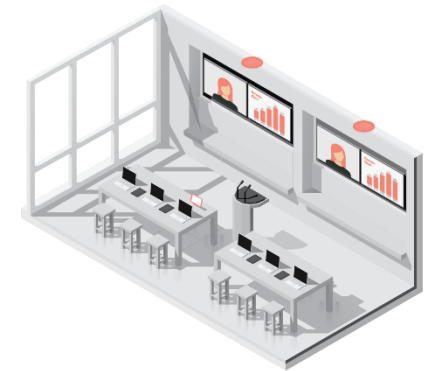
**9:15 AM**  
Emergency meeting



**10:00 AM**  
Team meeting



**12:00 PM**  
Global meeting



**3:30 PM**  
Training session

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# All the Systems Look the Same – Crestron Flex P100

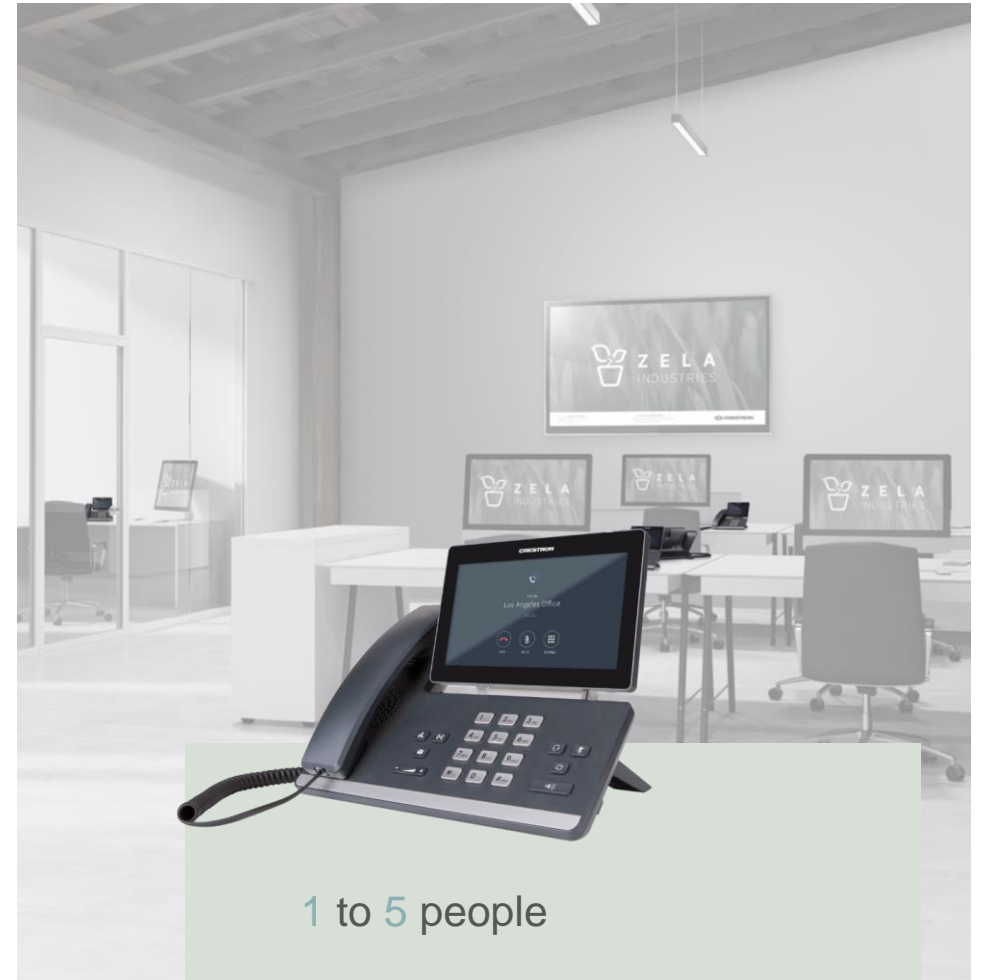
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# Crestron Flex P100 Series

## Advanced desk phone that integrates seamlessly with existing infrastructure

- Connects to network with latest security standards
- Exceptional HD sound quality for crystal-clear speech
- Full-featured keypad and high-resolution 7" color touch screen
- Place or receive call using handset or speaker
- Zero-touch provisioning and centralized management from Crestron XiO Cloud™ Service





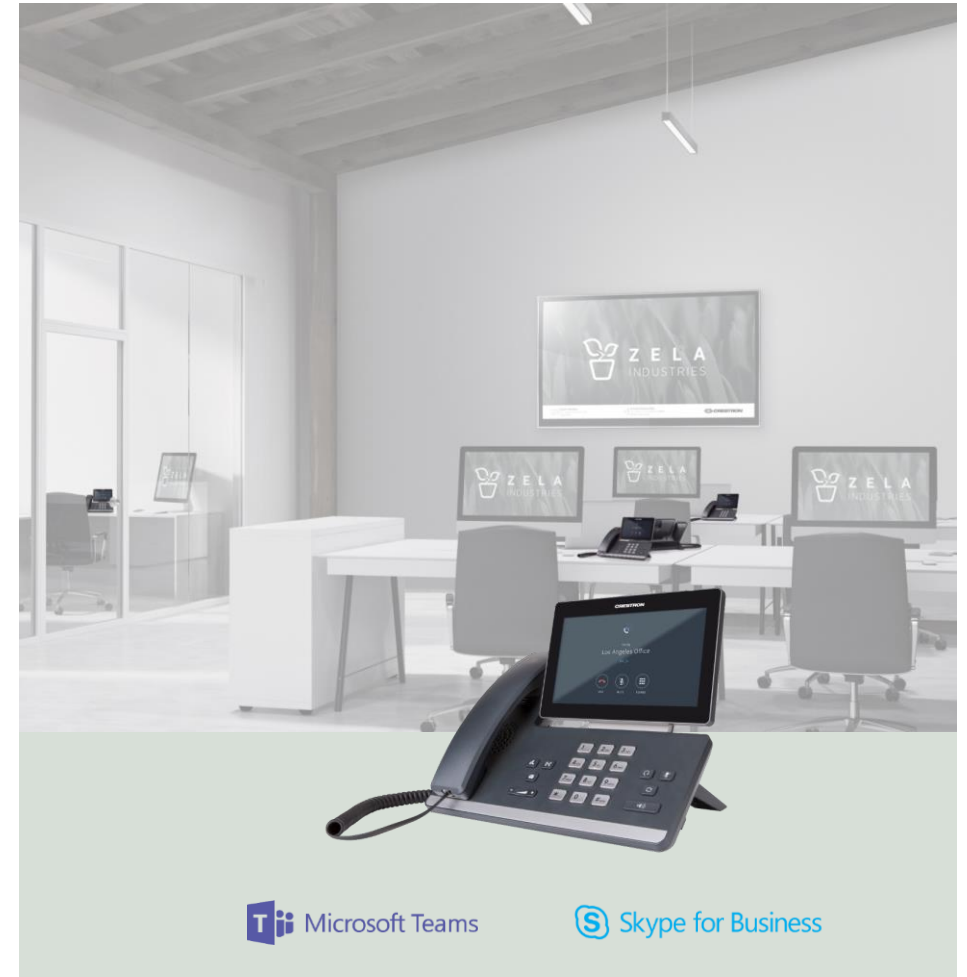
# Crestron Flex P100 Series

## Natively supports

- Microsoft Teams™
- Skype® for Business

## Ideal room types

- Phone booth
- Workstation
- Hoteling / Hot desking
- Reception
- Executive offices



# All the Systems Look the Same – Crestron Flex M100



LAN



Crestron  
**XiO CLOUD**™



# Crestron Flex M100 Series

## All-in-one tabletop console – the core of modern meeting spaces

- Present, call, and collaborate — all-in-one tabletop console
- Easy to provision and manage from Crestron XiO Cloud™ software
- Securely connects to network
- Supports wireless presentation with built-in AirMedia® 2.0 technology
- Full open SIP conference phone with room scheduling and one-touch joins
- Supports wireless presentation
- Onscreen room availability and meeting details
- Built-in occupancy sensor for usage data and automation
- Exceptional microphone and speaker quality





# Crestron Flex M100 Series

## Natively supports

- Microsoft Teams™
- Skype® for Business
- Zoom™ Software
- Open UC

## Ideal room types

- Huddle rooms
- Conference room
- Executive office



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# All Systems Use the Same Components Behind the Scenes

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- 4K Camera for HD image
- No motors required for PTZ
- Auto cropping / zooming

## Incredible HD Camera



# All Systems Use the Same Components Behind the Scenes

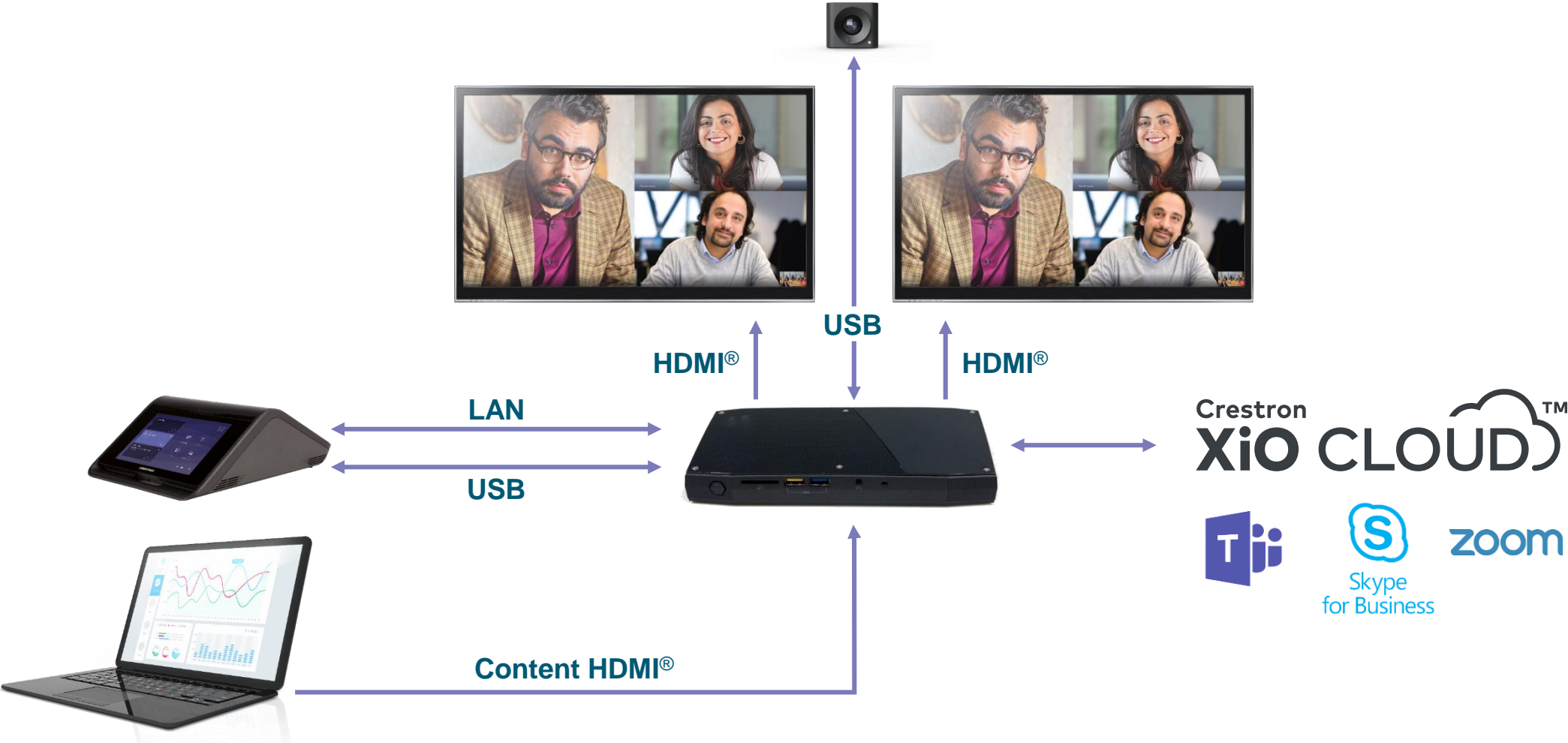
## It starts with what we call the UC Engine

- Mounts behind the display for simple installation
- Runs Skype® for Business, Microsoft Teams™, and Zoom™ natively
- One touch meeting join
- Supports single and dual screen
- Appliance Grade PC Running Windows 10 Embedded
- Provisioned through Crestron XiO Cloud™ Software

## UC Engine

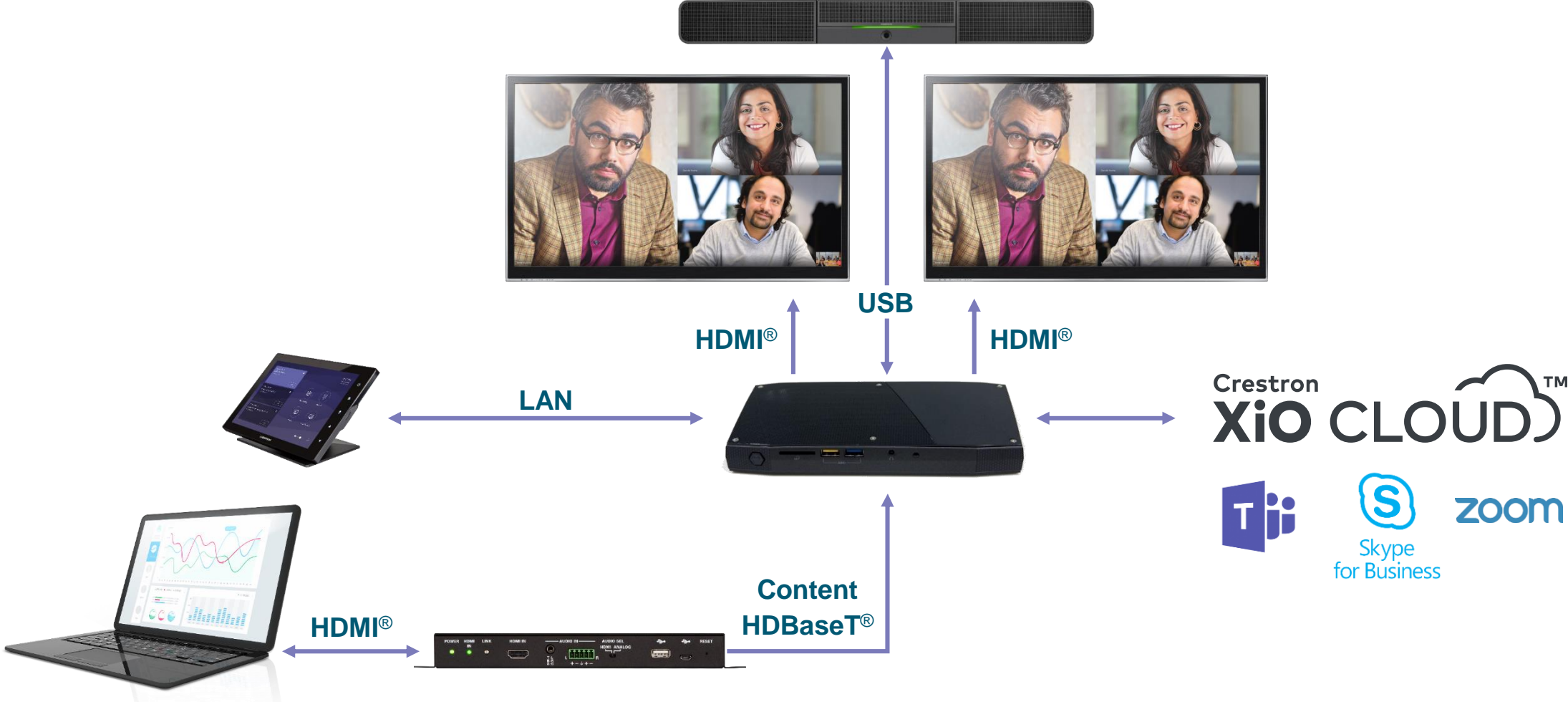


# All the Systems Look the Same – Crestron Flex M150





# All the Systems Look the Same – Crestron Flex B100 Series



# Crestron Flex B100 Series

## Front of room solution in a wall-mount soundbar form factor

- Present, call, and collaborate
- Easy to provision and manage from Crestron XiO Cloud™
- Securely connects to network
- One-touch joins
- Onscreen room availability and meeting details
- Built-in occupancy sensor for usage data and automation
- Exceptional microphone and speaker quality



# Crestron Flex B100 Series

## Natively supports

- Microsoft Teams™
- Skype® for Business
- Zoom™ (Q1 2019)

## Ideal room types

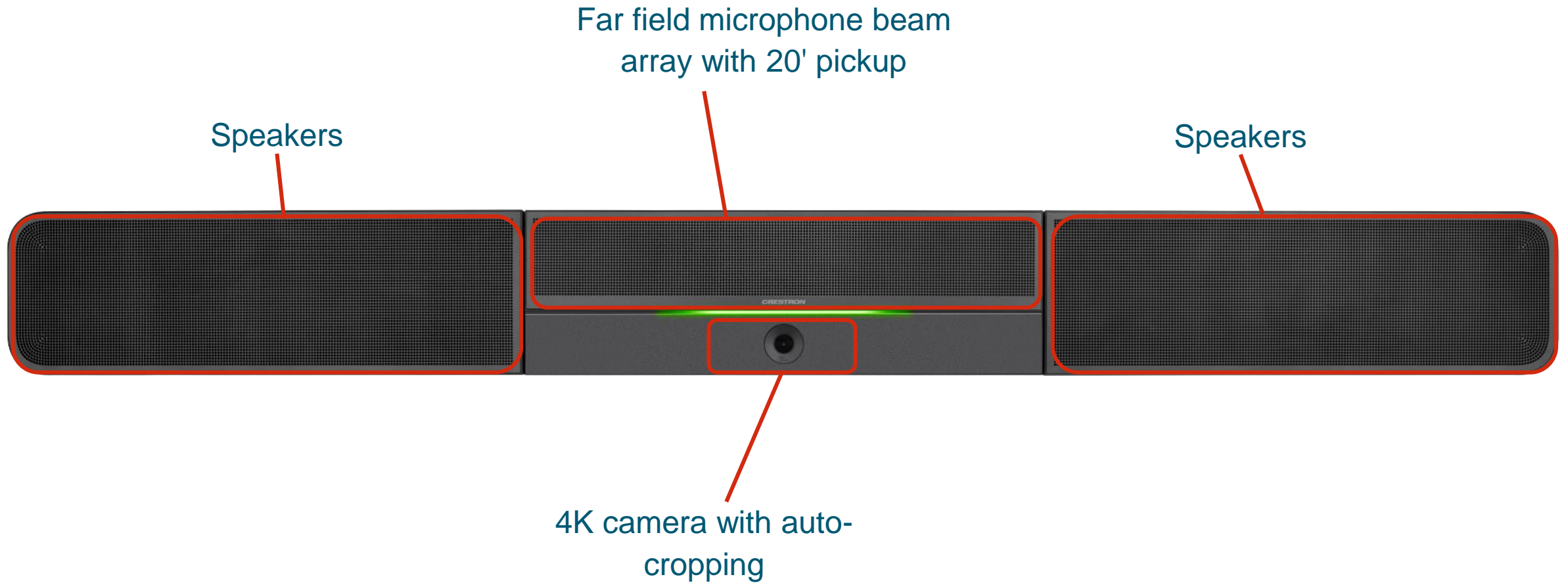
- Conference room (small, medium, large)
- Executive offices



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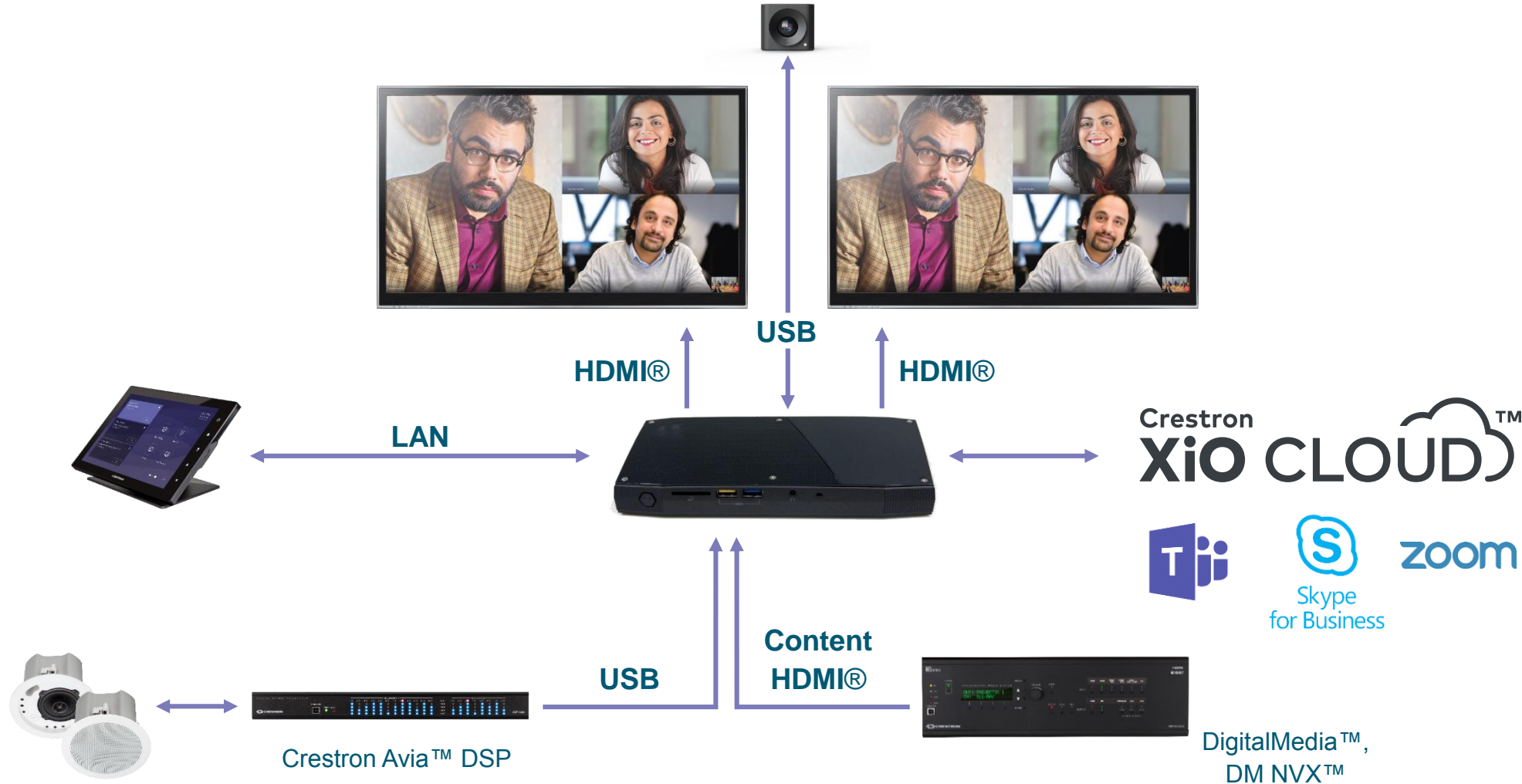
# Crestron Flex B100 Series

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# All the Systems Look the Same – Crestron Flex C100 Series



# Crestron Flex C100 Series

## Everything you need to successfully integrate with your existing room design

- Supports spaces of any size by working with your existing room design
- Easy to provision and manage from Crestron XiO Cloud™
- Securely connects to network
- Present, call, and collaborate
- Room scheduling and one-touch joins
- Onscreen room availability and meeting details
- Seamless connection to integrated systems ensures consistent user experience



# Crestron Flex C100 Series

## Natively supports

- Microsoft Teams™
- Skype® for Business
- Zoom™

## Ideal room types

- Custom spaces
- Conference centers
- Divisible rooms
- Boardrooms
- Auditoriums



# Crestron Programming for Flex Systems

## Programming Tools

- SIMPL Windows
  - Defined as the UC engine and IP table to a 3-Series<sup>®</sup> processor
- VT Pro-e<sup>®</sup> Software
- Defined again as a UC engine and loaded to the UC engine
  - The TSW or the Crestron Mercury<sup>®</sup> unit does not get the project loaded to them
- Crestron Studio<sup>®</sup> Software Support
  - There is Crestron Studio<sup>®</sup> support for this device

## UC Engine



# Room Decision Matrix

Individual	Work-station		Private Office		Executive Office																																			
			Huddle				Meeting Room						Conference Spaces						Community Spaces																					
Group																																								
People Count	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30+										
Flex P100 Series	[Shaded]																																							
Flex M100 Series				[Shaded]														With Mic kit																						
Flex B100 Series				[Shaded]																																				
Flex C100 Series	[Shaded]																																							



# Solutions Matrix

	Devices					
	P100 Series		M100 Series		B100 Series	C100 Series
	Phone (P100)	Phone+ (P110)	MAudio (M100)	MVideo (M150)	Smart Soundbar	Integrator Kit
Built-in full open SIP phone	✓	✓	✓	✓	✓	✓
One-touch join	✓	✓	✓	✓	✓	✓
Bluetooth audio		✓	✓	✓		
Powered speaker	✓	✓	✓	✓	✓	
Wireless presentation**				✓	✓	✓
Built-in wired presentation (HDMI® in and out)				✓	✓	✓
Crestron XIO Cloud connected	✓	✓	✓	✓		✓
Room scheduling on device			✓	✓	✓	✓
Room scheduling on screen			✓	✓		
Open support for any web collaboration app			✓	✓		
Native support for Microsoft Teams	✓	✓	✓	✓	✓	✓
Native support for Skype for Business	✓	✓	✓	✓	✓	✓
Native support for Zoom Rooms			✓	✓	✓	✓

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# Crestron XiO Cloud™ IoT-based platform

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Hosted on Microsoft® Azure® IoT platform.  
Natively built into Crestron Flex solutions.

- Deploy quickly
  - Reduce installation time by up to 90%
- Manage remotely
  - Update settings and firmware from anywhere via centralized dashboard
- Monitor instantly
  - Resolve events remotely to improve device uptime
- Evolve confidently
  - Make sure your workplace technology supports how people work

Crestron  
**XiO CLOUD**™

Microsoft Partner

2018 Partner of the Year  
Internet of Things



## ~~Without~~ Crestron XiO Cloud™ Software

1. Dealer orders devices from Crestron
2. ~~Wait for the delivery to arrive~~
3. ~~Receive devices at dealer HQ~~
4. ~~Open each box~~
5. Configure ~~each~~ device *S*(100+ settings) *ONCE*
6. ~~Box device back up~~
7. ~~Repeat steps 4-6 for each device~~
8. ~~Ship devices to~~ install location *receives devices*
9. Send ~~senior~~ member of team onsite
10. Plug in each device
11. Test the room
12. Troubleshoot and reconfigure *ONCE*

Microsoft Azure





# Crestron Flex

## Unified Communications & Collaboration Solutions



Visit us at **Booth 1800**

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Thanks for coming!

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